



Service Request: s.7(2)(a) -
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Civic House, 110 Trafalgar Street
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30 August 2021

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Dear s.7(2)(a)
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OFFICIAL INFORMATION REQUEST – 8 HAY STREET AND 176 HAVEN ROAD

On 25 and 26 August 2021 you asked for information on the non-compliance, complaints, and enforcement action in respect of environmental issues in the last three years for the properties of interest including relating to non-compliance with the conditions of a resource consent, noise, or discharge to air complaints.

8 Hay Street

Water permit RM155247 authorises a take of up to 30 litres of ground water per year. The annual records of 2018 and 2019 showed the take exceeded 30 litres but was considered to be minor breaches and no formal enforcement action was taken.

RM165134 authorised a take of ground water up to 10 litres per year for monitoring purposes. Similarly, in 2018 and 2019 the take was exceeded by a minor amount and no formal enforcement action occurred.

In May 2020 there was a complaint about a breach of the light spill permitted standard. Monitoring officers could not confirm any breach, so no formal action was taken. The parties were put in touch with each other to resolve matters.

176 Haven Road

Council received a complaint about alarm noise in February 2019 and light spill in May 2020 (same complaint for light spill as for 8 Hay Street). Monitoring officers could not confirm any breach, so no formal action was taken. The parties were put in touch with each other to resolve matters.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at www.ombudsman.parliament.nz or Freephone 0800 802 602. If you wish to discuss this decision with us, please feel free to call me.

Yours sincerely

Mandy Bishop

Manager Consents and Compliance

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