

## LGOIMA

*When releasing responses to previous LGOIMA requests, names of individual requestors may be withheld to protect their privacy.*

*Information requested by the media, from public sector organisations and MPs will always be published while information specific to an individual or their property will not generally be published.*

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**Request  
from:**

**For:** Dog care complaints

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**Response  
by:**

Mandy Bishop  
Manager Consents and Compliance

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## Venus Sood

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**From:** Mandy Bishop  
**Sent:** Tuesday, 2 June 2020 12:51 PM  
**To:** [REDACTED]  
**Subject:** RE: Request for Information

Hello [REDACTED]

The answers to your questions follow each of your questions below. In general dog welfare issues are referred to the SPCA for investigation as they have more appropriate responsibilities and powers for these matters. Please contact me if I can help further.

If you are not satisfied with our response, you have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or Freephone 0800 802 602.

Kind regards

**Mandy Bishop**

Manager Consents and Compliance  
Kaiwhakahaere tautukunga i nga whakaaetanga

Nelson City Council | Te Kaunihera o Whakatū  
P 03 545 8740  
[nelson.govt.nz](http://nelson.govt.nz)



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**From:** [REDACTED]  
**Sent:** Sunday, 24 May 2020 10:30 p.m.  
**To:** Council Enquiries (Enquiry) <NCCEnquiry@ncc.govt.nz>  
**Subject:** Request for Information

Dear Nelson City Council,

My preference is to receive the requested information by email.

I would be grateful if you could provide the following information for **each of the last five financial years** about instances of **failing to provide a dog with proper care and attention, proper and sufficient food and water, proper and sufficient shelter, or adequate exercise.**

1. The number of complaints received about each of a failure to provide a dog with proper care and attention, proper and sufficient food and water, proper and sufficient shelter, or adequate exercise.

Nelson City Council systems do not categorise the different categories of "failing to provide a dog with proper care and attention, proper and sufficient food and water, proper and sufficient shelter, or adequate exercise". These types of complaints are all recorded into the general category of "Dogs – Animal Welfare". Numbers are provided below:

Year	18/19	18/17	17/16	16/15	15/14
Number	32	25	24	17	21

- The number of each type of instance that are discovered by dog control officers (so are in addition to those identified by a complaint).

This information is not recorded in Nelson City Council systems, welfare issues identified by Dog Control Officers are generally reported directly to the SPCA for investigation.

- The number of prosecutions taken, or infringement notices issued for each type of instance.

There have been no prosecutions taken, or infringement notices issued for welfare issues in the last 5 years. Welfare issues are generally referred to the SPCA for action.

- If instances are dealt with by education, the nature of the educative process and the period and arrangements for monitoring to ensure compliance, and how many instances of each type were dealt with by education.

Dog Control Officers undertake education of owners on a range of topics which can include welfare. The nature of the process is highly dependent on the circumstances and can range from a discussion to referral to the SPCA.

- If there is an arrangement to pass instances to the SPCA, Police or another agency for handling, how many instances of each type have been passed to each agency.

- How many instances of each type concerned owners already known as a consequence of previous similar failures.

- On how many occasions has a dog control officer entered a property to provide a dog with food, water or shelter, or to seize a dog that was not provided with those things.

- If a dog that was not being provided with food, water or shelter was seized, in how many instances of each type was the dog returned to the owner, or destroyed, or sold or otherwise disposed of.

For questions 5 to 8 these matters are referred to the SPCA and the incident or referral is not recorded in Council systems. There have not been any incidents or seizures described in 7 or 8 within the last 5 years.

Regards,

[Redacted Signature]

*If necessary I can be contacted by telephone:* [Redacted Phone Number]

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