



Ref: [REDACTED]

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13 May 2024

Dear [REDACTED]

### OFFICIAL INFORMATION REQUEST – SWIMMING POOLS

I refer to your official information request dated 15 April 2024. The parts of your request are reproduced in ***bold italics***, with our responses below each one.

- All Council owned pools within your area.***  
Nelson City Council owns Riverside Pool and Nayland Park Pool.
- Whether the management of their operations are insourced or outsourced, and if so who by.***  
Operations of the Council-owned pools is managed by CLM, an external supplier.
- Whether or not the pools have PoolSafe accreditation.***  
Both pool facilities have PoolSafe accreditation and are reaccredited each calendar year.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or Freephone 0800 802 602.

If you wish to discuss this decision with us, please feel free to contact Hannah Curwood on hannah.curwood@ncc.govt.nz.

Yours sincerely

**Hannah Curwood**  
Manager Parks and Facilities

Kaiwhakahaere papa rehia me whakaurunga  
Nelson City Council | Te Kaunihera o Whakatū

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