



Ref: [REDACTED]

Civic House, 110 Trafalgar Street
PO Box 645, Nelson 7040, New Zealand

P (03) 546 0200

E LGOIMA@ncc.govt.nz
nelson.govt.nz

9 April 2024



Dear [REDACTED]

OFFICIAL INFORMATION REQUEST FOR PATRONAGE DATA FROM THE NELSON BUS SYSTEM.

I refer to your official information request dated 03 April 2024 for patronage data from the Nelson bus system.

The information you requested is enclosed.

A spreadsheet containing the daily patronage numbers for each bus route since the beginning of the new service on 01 August 2023 through to the end of March is attached. The number of departures for each route can be found at <https://ebus.nz/> and selecting each of the timetables.

There were only two days where the service did not run and these were Christmas Day and Easter Friday.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at www.ombudsman.parliament.nz or Freephone 0800 802 602.

If you wish to discuss this decision with us, please feel free to contact Margaret Parfitt Transport Manager - margaret.parfitt@ncc.govt.nz ph 035460390.

Yours sincerely

Alec Louverdis

Deputy Chief Executive/Group Manager Infrastructure/Recovery Manager

Encl: Patronage numbers spreadsheet

Internal Document ID: [REDACTED]

Patronage		Route Name									Daily total of all individual routes
	Date	Route 1 Richmond - Nelson via Waimea Road	Route 2 Richmond - Nelson via Rocks Road	Route 3 Atawhai - Hospital	Route 4 The Brook - Airport	Route 5 Motueka - Nelson	Route 6 Wakefield - Nelson	Route 7 (Route 1 overflow) Richmond - Nelson via Waimea Road	Late Late Bus	Stoke On Demand	
Day											
Tuesday	1/08/2023	929	762	167	150	95	59	35	0	0	2197
Wednesday	2/08/2023	911	788	172	166	92	75	85	0	2	2291
Thursday	3/08/2023	913	889	189	161	108	93	78	0	0	2431
Friday	4/08/2023	917	868	199	197	112	77	68	6	6	2450
Saturday	5/08/2023	519	476	149	143	0	0	0	30	0	1317
Sunday	6/08/2023	354	373	83	135	0	0	0	27	0	972
Monday	7/08/2023	933	777	202	209	79	80	81	0	8	2369
Tuesday	8/08/2023	920	779	220	195	126	84	85	0	5	2414
Wednesday	9/08/2023	940	814	215	219	101	85	88	0	9	2471
Thursday	10/08/2023	957	738	216	172	91	94	90	0	16	2374
Friday	11/08/2023	973	859	222	236	118	109	58	0	17	2592
Saturday	12/08/2023	546	484	134	168	0	0	0	18	0	1350
Sunday	13/08/2023	348	365	102	133	0	0	0	42	0	990
Monday	14/08/2023	997	721	171	216	75	89	84	0	1	2354
Tuesday	15/08/2023	1070	873	225	174	159	92	34	0	18	2645
Wednesday	16/08/2023	1055	805	226	194	90	91	39	0	1	2501
Thursday	17/08/2023	1144	956	267	212	128	106	34	0	5	2852
Friday	18/08/2023	965	871	211	255	166	120	38	2	5	2633
Saturday	19/08/2023	299	222	88	97	0	0	0	36	0	742
Sunday	20/08/2023	366	301	97	142	0	0	0	32	0	938
Monday	21/08/2023	939	805	216	207	110	92	85	0	4	2458
Tuesday	22/08/2023	1065	894	247	233	166	96	52	0	5	2758
Wednesday	23/08/2023	1113	897	270	239	124	97	0	0	14	2754
Thursday	24/08/2023	1053	970	247	221	147	81	97	0	0	2816
Friday	25/08/2023	957	911	244	298	190	128	85	3	6	2822
Saturday	26/08/2023	529	534	190	205	0	0	0	30	0	1488
Sunday	27/08/2023	371	415	132	158	0	0	0	47	0	1123
Monday	28/08/2023	962	796	196	271	110	69	115	0	4	2523
Tuesday	29/08/2023	1043	864	238	258	141	74	51	0	5	2674
Wednesday	30/08/2023	1042	886	253	297	147	98	44	0	6	2773
Thursday	31/08/2023	1092	885	291	291	183	100	25	0	5	2872
Friday	1/09/2023	1017	1041	290	276	174	124	14	7	5	2948
Saturday	2/09/2023	638	577	211	317	0	0	0	32	0	1775
Sunday	3/09/2023	354	407	182	170	0	0	0	21	0	1134
Monday	4/09/2023	1019	846	239	308	130	97	81	0	3	2723
Tuesday	5/09/2023	950	742	236	316	99	89	39	0	5	2476
Wednesday	6/09/2023	1087	863	260	270	132	84	19	0	5	2720
Thursday	7/09/2023	1181	997	300	298	116	97	35	0	1	3025
Friday	8/09/2023	1106	984	320	324	159	111	30	7	14	3055
Saturday	9/09/2023	530	605	211	246	0	0	0	22	0	1614
Sunday	10/09/2023	368	301	116	144	0	0	0	28	0	957
Monday	11/09/2023	838	629	227	230	119	59	39	0	4	2,145
Tuesday	12/09/2023	1094	889	282	244	208	117	30	0	14	2,878
Wednesday	13/09/2023	1061	970	242	295	184	99	92	0	9	2,952
Thursday	14/09/2023	1197	922	335	272	170	115	0	0	7	3,018
Friday	15/09/2023	1071	976	284	306	154	84	36	4	3	2,918
Saturday	16/09/2023	603	619	236	255	0	0	0	25	0	1,738
Sunday	17/09/2023	443	477	172	141	0	0	0	31	0	1,264
Monday	18/09/2023	1058	873	242	306	144	98	36	0	6	2,763
Tuesday	19/09/2023	1104	946	269	306	128	116	48	0	10	2,927
Wednesday	20/09/2023	1048	958	290	327	172	116	42	0	2	2,955
Thursday	21/09/2023	1150	947	320	365	178	102	18	0	8	3,088
Friday	22/09/2023	1014	755	283	273	85	79	30	2	3	2,524
Saturday	23/09/2023	494	532	191	228	0	0	0	16	0	1,461
Sunday	24/09/2023	366	419	150	203	0	0	0	19	0	1,157
Monday	25/09/2023	893	840	293	295	199	167	0	0	8	2,695
Tuesday	26/09/2023	1010	763	314	296	217	167	0	0	4	2,771
Wednesday	27/09/2023	994	939	291	275	205	162	0	0	14	2,880
Thursday	28/09/2023	1012	885	331	300	256	125	0	0	4	2,913
Friday	29/09/2023	980	818	332	302	190	118	0	15	6	2,761
Saturday	30/09/2023	604	481	260	201	0	0	0	22	0	1,568
Sunday	1/10/2023	402	427	149	218	0	0	0	0	0	1,196
Monday	2/10/2023	786	769	240	250	124	132	0	0	1	2,302
Tuesday	3/10/2023	1000	923	288	320	218	144	0	0	4	2,897
Wednesday	4/10/2023	995	1046	270	333	290	209	0	0	3	3,146
Thursday	5/10/2023	965	1157	317	360	239	145	0	0	8	3,191
Friday	6/10/2023	886	884	275	288	199	120	0	5	4	2,661
Saturday	7/10/2023	527	597	248	245	0	0	0	25	0	1,642

Sunday	8/10/2023	458	432	177	162	0	0	0	15	0	1,244
Monday	9/10/2023	1146	908	246	273	131	115	39	0	4	2,862
Tuesday	10/10/2023	1247	1090	285	358	152	139	57	0	6	3,334
Wednesday	11/10/2023	1155	1045	268	391	120	122	88	0	5	3,194
Thursday	12/10/2023	1302	1071	284	369	132	108	33	0	10	3,309
Friday	13/10/2023	1169	1047	301	349	127	96	50	8	3	3,150
Saturday	14/10/2023	572	542	221	226	0	0	0	23	0	1,584
Sunday	15/10/2023	482	344	105	156	0	0	0	34	0	1,121
Monday	16/10/2023	1211	932	264	307	119	109	39	0	5	2,986
Tuesday	17/10/2023	1126	875	253	313	142	100	35	0	2	2,846
Wednesday	18/10/2023	1264	1060	283	340	149	124	52	0	0	3,272
Thursday	19/10/2023	1272	1056	280	351	160	107	101	0	8	3,335
Friday	20/10/2023	1160	1035	298	357	128	131	52	4	1	3,166
Saturday	21/10/2023	589	630	192	245	0	0	0	23	0	1,679
Sunday	22/10/2023	494	390	155	197	0	0	0	22	0	1,258
Monday	23/10/2023	307	529	67	147	0	0	0	0	0	1,050
Tuesday	24/10/2023	1147	902	261	335	159	97	54	0	2	2,957
Wednesday	25/10/2023	1158	978	278	330	136	124	40	0	6	3,050
Thursday	26/10/2023	1153	1036	272	302	140	115	111	0	0	3,129
Friday	27/10/2023	1024	1016	331	435	158	123	116	12	1	3,216
Saturday	28/10/2023	641	699	262	222	0	0	0	17	0	1,841
Sunday	29/10/2023	485	543	158	319	0	0	0	43	0	1,548
Monday	30/10/2023	1132	892	282	361	143	89	100	0	0	2,999
Tuesday	31/10/2023	1191	1132	284	349	168	99	107	0	3	3,333
Wednesday	1/11/2023	1208	1173	286	359	207	151	86	0	2	3472
Thursday	2/11/2023	1134	886	296	342	153	146	77	0	3	3037
Friday	3/11/2023	864	786	274	353	171	103	86	6	4	2647
Saturday	4/11/2023	691	661	220	282	0	0	0	34	0	1888
Sunday	5/11/2023	413	419	188	180	0	0	0	43	0	1243
Monday	6/11/2023	1121	852	282	314	157	88	39	0	5	2858
Tuesday	7/11/2023	1129	1076	337	369	151	131	89	0	5	3287
Wednesday	8/11/2023	1135	1078	322	379	162	129	106	0	7	3318
Thursday	9/11/2023	1193	949	296	362	151	88	16	0	3	3058
Friday	10/11/2023	1215	1094	336	394	193	97	27	11	1	3368
Saturday	11/11/2023	737	776	231	307	0	0	0	30	0	2081
Sunday	12/11/2023	482	522	147	218	0	0	0	38	0	1407
Monday	13/11/2023	1148	907	298	339	128	136	76	0	6	3038
Tuesday	14/11/2023	1189	1031	274	417	143	130	30	0	0	3214
Wednesday	15/11/2023	1255	1114	330	419	168	149	38	0	2	3475
Thursday	16/11/2023	1198	1058	294	368	192	123	124	0	7	3364
Friday	17/11/2023	982	792	290	347	194	105	65	9	5	2789
Saturday	18/11/2023	751	814	249	333	0	0	0	22	0	2169
Sunday	19/11/2023	483	527	142	237	0	0	0	30	0	1419
Monday	20/11/2023	1178	1112	274	358	222	167	3	0	1	3315
Tuesday	21/11/2023	1151	1075	255	371	187	175	91	0	8	3313
Wednesday	22/11/2023	1134	1110	293	401	173	114	93	0	9	3327
Thursday	23/11/2023	1231	1143	331	381	172	100	132	0	11	3501
Friday	24/11/2023	1100	1052	311	331	177	146	68	1	5	3191
Saturday	25/11/2023	733	733	254	328	0	0	0	17	0	2065
Sunday	26/11/2023	496	553	231	209	0	0	0	20	0	1509
Monday	27/11/2023	1089	868	288	344	156	127	55	0	3	2930
Tuesday	28/11/2023	1159	1032	283	417	213	108	79	0	14	3305
Wednesday	29/11/2023	933	853	269	338	173	114	84	0	5	2769
Thursday	30/11/2023	1103	1230	328	389	206	157	90	0	5	3508
Friday	1/12/2023	1100	1099	334	393	178	134	98	9	8	3353
Saturday	2/12/2023	609	544	238	224	0	0	0	38	0	1653
Sunday	3/12/2023	365	350	99	171	0	0	0	54	0	1039
Monday	4/12/2023	1120	803	263	382	181	109	93	0	2	2953
Tuesday	5/12/2023	1139	1111	309	431	162	110	96	0	3	3361
Wednesday	6/12/2023	1139	979	302	391	161	156	75	0	7	3210
Thursday	7/12/2023	1229	1143	286	412	145	118	34	0	3	3370
Friday	8/12/2023	1156	1016	355	374	176	148	19	11	9	3264
Saturday	9/12/2023	688	716	213	249	0	0	0	47	0	1913
Sunday	10/12/2023	593	590	202	214	0	0	0	44	0	1643
Monday	11/12/2023	1044	969	267	338	170	144	28	0	2	2962
Tuesday	12/12/2023	1137	885	288	391	160	143	42	0	5	3051
Wednesday	13/12/2023	1055	944	319	371	164	120	11	0	8	2992
Thursday	14/12/2023	1081	1115	328	408	210	130	31	0	8	3311
Friday	15/12/2023	1158	928	299	402	178	161	24	12	8	3170
Saturday	16/12/2023	570	508	264	236	0	0	0	61	0	1639
Sunday	17/12/2023	344	338	145	192	0	0	0	62	0	1081
Monday	18/12/2023	947	857	295	348	177	162	0	0	2	2788
Tuesday	19/12/2023	1158	955	299	361	167	130	0	0	6	3076
Wednesday	20/12/2023	1201	1005	316	310	179	125	0	0	1	3137
Thursday	21/12/2023	1095	939	349	339	148	118	0	0	7	2995
Friday	22/12/2023	885	838	315	343	147	152	0	9	2	2691
Saturday	23/12/2023	551	477	189	255	0	0	0	29	0	1501
Sunday	24/12/2023	384	405	129	197	0	0	0	42	0	1157
Monday	25/12/2023	0	0	0	0	0	0	0	0	0	0
Tuesday	26/12/2023	396	583	111	132	0	0	0	0	0	1222
Wednesday	27/12/2023	616	690	181	269	133	61	0	0	1	1951
Thursday	28/12/2023	707	730	222	274	163	75	0	0	5	2176

Friday	29/12/2023	552	703	205	235	82	79	0	3	2	1861
Saturday	30/12/2023	647	736	253	322	0	0	0	20	0	1978
Sunday	31/12/2023	487	438	142	220	0	0	0	15	0	1302
Monday	1/01/2024	209	402	79	156	0	0	0	0	0	846
Tuesday	2/01/2024	324	469	110	205	0	0	0	0	0	1108
Wednesday	3/01/2024	701	821	257	289	126	82	0	0	3	2279
Thursday	4/01/2024	776	794	226	293	201	87	0	0	4	2381
Friday	5/01/2024	835	704	246	265	128	93	0	53	3	2327
Saturday	6/01/2024	575	586	253	310	0	0	0	44	0	1768
Sunday	7/01/2024	440	453	133	252	0	0	0	19	0	1297
Monday	8/01/2024	872	889	278	311	200	101	0	0	1	2652
Tuesday	9/01/2024	922	977	279	303	173	132	0	0	3	2789
Wednesday	10/01/2024	987	897	317	338	181	140	0	0	6	2866
Thursday	11/01/2024	933	926	300	332	151	108	0	0	1	2751
Friday	12/01/2024	894	963	251	288	156	131	0	13	6	2702
Saturday	13/01/2024	572	674	210	275	0	0	0	43	0	1774
Sunday	14/01/2024	478	476	184	250	0	0	0	37	0	1425
Monday	15/01/2024	976	852	258	358	157	100	0	0	7	2708
Tuesday	16/01/2024	1014	970	290	359	171	126	0	0	9	2939
Wednesday	17/01/2024	1111	957	319	343	179	127	0	0	6	3042
Thursday	18/01/2024	836	687	259	272	104	120	0	0	5	2283
Friday	19/01/2024	920	800	322	342	147	136	0	10	4	2681
Saturday	20/01/2024	599	646	225	314	0	0	0	37	0	1821
Sunday	21/01/2024	496	477	179	245	0	0	0	44	0	1441
Monday	22/01/2024	1018	828	315	312	174	140	0	0	9	2796
Tuesday	23/01/2024	1063	1054	259	365	175	163	0	0	2	3081
Wednesday	24/01/2024	1128	1021	338	371	250	125	0	0	10	3243
Thursday	25/01/2024	1176	1047	310	325	201	155	0	0	3	3217
Friday	26/01/2024	998	1069	318	346	183	145	0	6	12	3077
Saturday	27/01/2024	543	603	177	313	0	0	0	18	0	1654
Sunday	28/01/2024	427	530	152	229	0	0	0	28	0	1366
Monday	29/01/2024	316	577	123	209	0	0	0	0	0	1225
Tuesday	30/01/2024	1185	1062	340	346	175	138	0	0	7	3253
Wednesday	31/01/2024	1261	1295	390	450	174	173	13	0	6	3762
Thursday	1/02/2024	1276	1145	311	370	149	194	33	0	2	3480
Friday	2/02/2024	1186	923	261	340	166	151	109	8	2	3146
Saturday	3/02/2024	636	620	233	316	0	0	0	23	0	1828
Sunday	4/02/2024	514	635	157	284	0	0	0	24	0	1614
Monday	5/02/2024	1056	1060	249	350	168	131	34	0	0	3048
Tuesday	6/02/2024	386	794	255	249	0	0	0	0	0	1684
Wednesday	7/02/2024	1419	1155	316	380	170	146	49	0	2	3637
Thursday	8/02/2024	1456	1116	339	422	188	143	164	0	3	3831
Friday	9/02/2024	1288	1188	331	435	169	125	168	7	1	3712
Saturday	10/02/2024	782	825	253	359	0	0	0	29	0	2248
Sunday	11/02/2024	562	683	178	244	0	0	0	29	0	1696
Monday	12/02/2024	1318	1080	306	442	173	131	135	0	0	3585
Tuesday	13/02/2024	1269	1106	333	430	175	136	127	0	1	3577
Wednesday	14/02/2024	1403	1251	320	469	189	139	133	0	2	3906
Thursday	15/02/2024	1366	1197	343	496	170	122	150	0	1	3845
Friday	16/02/2024	1207	1176	365	480	167	143	130	7	0	3675
Saturday	17/02/2024	746	817	254	356	0	0	0	26	0	2199
Sunday	18/02/2024	494	615	198	285	0	0	0	30	0	1622
Monday	19/02/2024	1307	1133	298	422	187	133	177	0	2	3659
Tuesday	20/02/2024	1363	1131	363	506	204	145	167	0	5	3884
Wednesday	21/02/2024	1416	1225	386	446	170	157	192	0	2	3994
Thursday	22/02/2024	1400	1202	378	422	188	141	201	0	1	3933
Friday	23/02/2024	1258	1138	376	472	195	134	162	11	5	3751
Saturday	24/02/2024	797	803	255	357	0	0	0	39	0	2251
Sunday	25/02/2024	529	662	170	287	0	0	0	7	0	1655
Monday	26/02/2024	1332	1041	289	383	187	156	106	0	6	3500
Tuesday	27/02/2024	1446	1243	351	476	191	153	199	0	2	4061
Wednesday	28/02/2024	1410	1173	349	420	190	152	176	0	9	3879
Thursday	29/02/2024	1378	1220	407	407	218	153	126	0	2	3911
Friday	1/03/2024	1371	1261	335	490	167	145	151	10	4	3934
Saturday	2/03/2024	824	774	289	326	0	0	0	22	0	2235
Sunday	3/03/2024	580	630	187	262	0	0	0	34	0	1693
Monday	4/03/2024	1121	954	273	382	138	156	206	0	1	3231
Tuesday	5/03/2024	1287	998	342	432	199	134	165	0	3	3560
Wednesday	6/03/2024	1237	1081	338	456	210	139	148	0	2	3611
Thursday	7/03/2024	1311	1162	371	445	161	142	238	0	1	3831
Friday	8/03/2024	1194	1161	351	424	206	138	147	11	3	3635
Saturday	9/03/2024	732	798	288	327	0	0	0	36	0	2181
Sunday	10/03/2024	556	603	190	242	0	0	0	28	0	1619
Monday	11/03/2024	1149	1044	332	405	159	139	127	0	1	3356
Tuesday	12/03/2024	1341	1266	355	419	192	146	253	0	3	3975
Wednesday	13/03/2024	1335	1141	364	416	191	147	139	0	6	3739
Thursday	14/03/2024	1316	1158	418	460	185	142	200	0	3	3882
Friday	15/03/2024	1142	1153	344	436	191	115	170	6	8	3565
Saturday	16/03/2024	765	787	280	323	0	0	0	49	0	2204
Sunday	17/03/2024	580	771	211	307	0	0	0	34	0	1903
Monday	18/03/2024	1348	1023	323	435	176	165	173	0	0	3643
Tuesday	19/03/2024	1353	1046	352	391	183	139	212	0	3	3679

Wednesday	20/03/2024	1366	1080	358	353	188	153	147	0	2	3647
Thursday	21/03/2024	1401	1153	356	396	178	165	169	0	1	3819
Friday	22/03/2024	1304	1180	292	403	163	132	170	6	1	3651
Saturday	23/03/2024	767	616	238	338	0	0	0	29	0	1988
Sunday	24/03/2024	616	577	311	229	0	0	0	19	0	1752
Monday	25/03/2024	1311	1003	340	347	168	154	218	0	0	3541
Tuesday	26/03/2024	1304	1176	407	424	169	137	175	0	2	3794
Wednesday	27/03/2024	1302	1102	332	397	175	165	165	0	7	3645
Thursday	28/03/2024	1261	1123	387	422	186	99	200	0	1	3679
Friday	29/03/2024	0	0	0	0	0	0	0	0	0	0
Saturday	30/03/2024	628	594	234	318	0	0	0	14	0	1788
Sunday	31/03/2024	297	311	89	207	0	0	0	3	0	907