



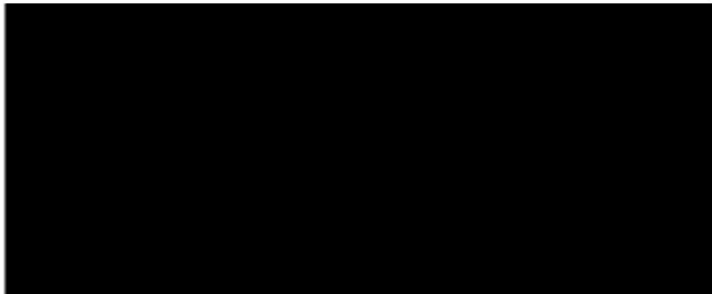
Ref: [REDACTED]

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27 February 2025



OFFICIAL INFORMATION REQUEST - COSTS ASSOCIATED WITH THE NBUS AND EBUS.

I refer to your official information request dated 02 December 2024 for the following information on the NBus and eBus Services.

Part of the information you have requested is provided with this response. However, we have decided to refuse your request for a copy of the contract between NCC and SBL Group under the following sections of the Local Government Official Information and Meetings Act 1987 (LGOIMA):

Section 7(2)(b)(ii) where it is necessary to protect information where making it available would likely unreasonably prejudice the commercial position of the person who supplied or who is the subject of the information.

Section 7(2)(h) to enable Council to carry out, without prejudice or disadvantage, commercial activities.

We have considered whether the public interest outweighs the reasons to withhold this information and have concluded that it does not.

1. Who is the contracted service provider?

SBL Group Limited are the service provider for both services.

2. Please provide me with a copy of NCC's contract with this service provider.

Please see above our decision in relation to this part of your request.

3. Were the NBuses also owned by a contracted service provider (if so who)?

Yes, the NBuses were also owned by SBL Group Limited.

4. Please provide me with the total cost of operating the eBuses in their first full year of operation.

The total operating costs for the eBus service in the first year of operation was \$8,103,619.

5. If not included in the operating cost total, please identify and total costs, including capital costs, that may be one-off, resulting from the use of or change to eBuses. This includes, but is not limited to, the cost of road repair and modifications.

The two categories for which capital expenditure has been incurred can broadly be described as Bus Stop Improvements and Development across the city, and the Bus Interchange Development at the old SBL site with the spend in the 2023/24 year being as follows:

- Bus Stop Improvements and Development \$1,549,535
- Bus Interchange Development \$700,933

Council has also spent approximately \$630,000 for road repairs in the 2023/24 financial year at those sites where we have been able to identify the bus service as a key factor in the need for the repair (ie in the bus pull over area adjacent to bus stops). These costs are co-funded by the New Zealand Transport Agency (NZTA).

The buses are owned by the contracted service provider, and all associated costs are met by them to meet the contract requirements.

6. The total central government subsidy for operating the eBuses in their first full year

NZTA funding to Nelson City Council and Subsidised fare revenue (e.g. SuperGold and Community Connect) Total \$3,045,223.

7. The total fare income for the eBuses in their first full year

Private fare revenue, excluding subsidies like SuperGold and Community Connect - \$919,687

8. Total passenger journeys for the eBuses in their first full year

938,384.

9. Please provide me with the total cost of operating the NBuses in their final full year of operation.

\$3,434,020

10. If not included in the operating cost total, please identify and total costs, including capital costs, that may be one-off, resulting from the use of NBuses or the change away from them.

Bus Stop Improvements and Development \$199,587.

11. The total central government subsidy for operating the NBuses in their final full year

NZTA funding to Nelson City Council and Subsidised fare revenue (e.g. SuperGold and Community Connect) Total \$2,050,717.

12. The total fare income for the NBuses in their final full year

Private fare revenue, excluding subsidies like SuperGold and Community Connect - \$355,526.

13. Total passenger journeys for the NBuses in their final full year

462,055

Please note that the costs and revenue above, other than the NZTA funding, are the totals for the system. The NZTA funding amount applies only to that which Nelson City Council received.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at www.ombudsman.parliament.nz or Freephone 0800 802 602.

If you wish to discuss this decision with us, please feel free to contact Chris Pawson (chris.pawson@ncc.govt.nz).

Internal Document ID: [REDACTED]

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Alec Louverdis', with a stylized flourish extending to the right.

Alec Louverdis

Deputy Chief Executive / Group Manager Infrastructure