



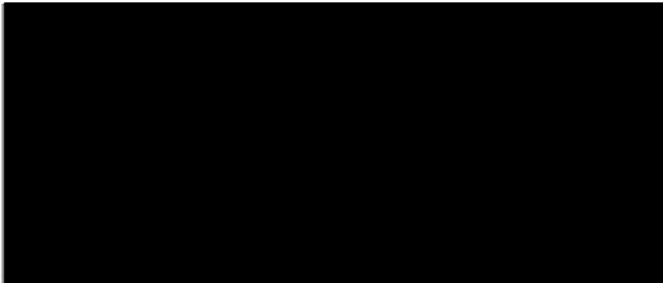
Ref: [REDACTED]

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25 February 2025



**OFFICIAL INFORMATION REQUEST FOR COST, PATRONAGE AND FARE INCOME
INFORMATION FOR ROUTE 4 OF THE NELSON EBUS SYSTEM.**

I refer to your official information request dated 24 January 2025 for the following:

- *"..a full, unredacted, cost analysis for Foton Bus Route #4, for the period from January 1st 2024 to December 31st 2024.*
- *In particular, a detailed breakdown of passenger numbers, direct revenue achieved and operating costs for the Princes Drive, Moana Avenue and Bisley Avenue sections..."*

When processing information requests under the Local Government Official Information and Meetings Act 1987 (LGOIMA), there is a distinction between:

- questions which can be answered by providing information already known to and held by the agency (official information); and
- questions which require the agency to analyse information and provide an explanation, creating new information to answer the request (not official information).

The bus contract held by SBL Group Limited does not separate costs by route or section. Taking this into account we have provided below the total budgeted operational cost for the next three years as detailed in the 2024-34 Long Term Plan. Please note that the Council financial year is 1 July to 31 June each year rather than the calendar year you have asked for. These operating costs are for all operational expenses, not just the contract cost. These costs are totals and are shared between Nelson City Council, Tasman District Council and NZTA.

Financial year	Total Ebus operating expenditure
2024/25	\$8,584,235
2025/26	\$9,336,552
2026/27	\$10,574,740

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The service kilometres for each of the bus routes for the first year of Ebus operation is detailed below. Please note that the proportion of service kilometres for each route is not a direct proportion of the operational cost, but can be used to broadly compare the relative cost of the routes to each other.

Route number	Route name	Annual total service km
1	Richmond - Nelson via Waimea Road	320,000
2	Richmond - Nelson via Rocks Road	310,000
3	Atawhai - Hospital	218,000
4	The Brook - Airport	255,000
5	Motueka - Nelson	108,000
6	Wakefield - Nelson	89,000
7	Peak Overflow	7,000
8	Late Late Bus	13,000

Council does not report on passenger trips that begin or end at the specific bus stops on route 4 on the Princes Drive, Moana Avenue and Bisley Avenue sections. What is reported on are the passenger trips and fare revenue collected on route 4 as a whole.

The Ebus system has not been operating for a full financial year yet as it began in August 2023. Instead, we have provided the calendar year totals asked for in your request.

There was a total of 108,901 passenger journeys on route 4 between 1 January 2024 and 31 December 2024. For that same period, \$130,682 was collected in passenger fares on route 4.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at www.ombudsman.parliament.nz or Freephone 0800 802 602.

If you wish to discuss this decision with us, please feel free to contact Lyndon Hammond: lyndon.hammond@ncc.govt.nz

Yours sincerely



Alec Louverdis

Deputy Chief Executive/Group Manager Infrastructure